

Final Programme INIC09

We herewith present the details to the INIC09 programme and hope we will catch your attention. Please be advised that minor changes may still occur, so check out this page on a regular basis. After registration for the congress you will receive a form with which you can subscribe to the parallel sessions.

Thursday, November 5th 2009

08.00	Registration and Coffee	15.30	Coffee Break
09.00	Welcome to INIC 2009 Wolfgang Schütz, Rector of the Medical University Vienna Anita Rieder, President of INIC09, Medical University Vienna	16.00	Parallel Sessions II (1.2. – 5.2., IC Workshop)
09.15	Opening address Alois Stöger, Federal Minister for Health of Austria Sonja Wehsely, Vienna City Councillor for Health and Social Affairs Walter Dorner, President of the Viennese and Austrian Chamber of Physicians	18.00	End of Day 1
09.45	Integrated care: the international imperative Nick Goodwin, INIC board member, Senior Fellow, King's Fund, UK	19.00	Reception by the Mayor of the City of Vienna, Hall of the City Senate, City Hall Award Ceremony of the Medical Scientific Fund of the Mayor of the City of Vienna Dinner and Music
09.55	An introduction to INIC09 Viktoria Stein, Scientific Programme Coordinator, Medical University Vienna		
10.00	Transitions in Care Keynote address by Prof. Eric Coleman, Director of the Care Transitions Program, University of Colorado Denver, USA		
11.00	Coffee Break	08.00	Coffee
11.30	Strategies for Reform Keynote address by Jack Hutten Federal Ministry for Health, The Netherlands	08.30	Trends and Challenges for Integrated Care Key note speaker to be confirmed
12.30	Lunch	09.15	Parallel Sessions III (2.3.-5.3.)
13.30	Parallel Sessions I (1.1. – 5.1., IC Workshop)	11.15	Coffee Break
		11.30	Parallel Sessions IV (6-8, Meet INIC/IJIC)
		13.30	Lunch
		14.30	Finland's Approach to Integrated and Quality Care Presentation INIC10 Tampere, Finland
		15.15	Integrated Care in Bulgaria Presentation INIC11 Bulgaria
		15.45	Closing Remarks A.J.P. Schrijvers, INIC Board and IJIC editor, Julius Center, UMC Utrecht
		16.30	Approx. end of INIC09

Friday, November 6th

08.00	Coffee
08.30	Trends and Challenges for Integrated Care Key note speaker to be confirmed
09.15	Parallel Sessions III (2.3.-5.3.)
11.15	Coffee Break
11.30	Parallel Sessions IV (6-8, Meet INIC/IJIC)
13.30	Lunch
14.30	Finland's Approach to Integrated and Quality Care Presentation INIC10 Tampere, Finland
15.15	Integrated Care in Bulgaria Presentation INIC11 Bulgaria
15.45	Closing Remarks A.J.P. Schrijvers, INIC Board and IJIC editor, Julius Center, UMC Utrecht
16.30	Approx. end of INIC09

Streams and themes

Stream 1: In the Spotlight: Success Stories of Integrated Care Models in North America and Europe

Stream 2: Shifting Perspectives – Who cares? Asking patients, care givers and professionals about their needs and challenges.

Stream 3: Untangling the Gordic Knot – Managing Transitions

Stream 4: When policy meets challenge – Designing frameworks for integrated care

Stream 5: Projects and Developments: Presenting international experiences

Theme 6: Form follows function – Finance follows form? Examples of how to integrate financial structures according the organisational needs.

Theme 7: Information systems and technology – using them as a cure not as a curse

Theme 8: Physical Medicine and Rehabilitation – An entire discipline probes integrated care.

Integrated Care Workshop: Defining key concepts, identifying success factors, standardising the analysis of outcomes.

Content of Sessions

Posters have been allocated to the corresponding sessions and may be presented during the discussions. This should give further input and information for discussions.

If not indicated otherwise, the presentations will serve as introductory notes for a further discussion and the sessions should be considered as workshops. Apart from knowledge transfer, the aim of the streams and sessions is to collect research questions, analyse transferability and identify good practices for future reference.

Stream 1

In the Spotlight: Success Stories of Integrated Care Models in North America and Europe

1.1. PRISMA (CA/F) vs. NORC – SSPs (USA)

Chair: Ingrid Mur, Maastricht University

Abstracts

- 1-4 PRISMA in Québec and France: Implementation and impact of a coordination-type Integrated Service Delivery (ISD) System for frail older people. Hébert et.al.
75 A New Model of Care Collaboration for Community-Dwelling Elders: Findings and Lessons Learned from the NORC-Health Care Linkage Evaluation. Kyriacou.
76 Bridging Theory and Practice: Design and Implementation of the NORC-SSP Linkage Evaluation. Kyriacou.

In-depth presentation on the organisation, outcomes, financial aspects and lessons learned (45min each) of the respective models followed by a group discussion.

Poster abstracts

- 6 Effect of Case Management on Services Use under the PRISMA Coordination model: a Nested Matched Cohort Study. Dubois, et.al.
38 Case-finding for disabilities with PRISMA-7 in emergency rooms: Evolution in Sherbrooke, Québec. Raîche, et.al.

1.2. Healthy Kinzigtal (D) vs. SGE Eindhoven (NL)

Chair: Otto Rafetseder, Department of Health Affairs, City of Vienna

Abstracts

- 23-25 Lower Health Care Cost by Superior (Integrated) Care Management? Evaluation of a Population-based Integrated Care system in Germany - first results. Siegel et.al.
73 Integrated care in Eindhoven, a challenge for healthcare providers, provider organizations and patients/clients. Mijnheer.

In-depth presentation on the organisation, outcomes, financial aspects and lessons learned (45min each) of the respective models followed by a group discussion.

Stream 2

Shifting Perspectives – Who cares?

Asking patients, care givers and professionals about their needs and challenges.

2.1 Centering on the patient – Managing relations

Chair: Anita Rieder, Medical University Vienna

Abstracts

- 43 Attributes of conception of relational continuity: an essential component of the integration of services for frail elderly people, Couturier et.al.
- 82 Patient Priorities in Coordinated Care: A Literature Review to Identify Patients' Preferences. Mühlbacher, Bethge.
- 69 Analysis and Comparison of the Outcomes of Patient Questionnaires for Chronic Conditions in Austria. Conclusions for Systems Improvements and Integrated Care Actions. Stein, Rieder.

Introductory presentations on integrated management of relations (43) and patients needs (85, 69) followed by a workshop on how to design and manage formal and informal relationships in a care setting.

Poster abstract

- 35 Satisfaction with the Local Service Point for Care: Results of an Evaluation Study. Esslinger, et.al.

2.2 Giving carers support

Chair: Katharina Pils, Medical University Vienna

Abstracts

- 55 Results and implications of the EU-Project CARERS „Content mAterials to Raise Employability and Reinforce Skills of carers. Weber et.al.
- 42 Key issues in transitional care for people with dementia and their family caregivers facing institutionalisation. Grounewoud, De Lange.

Focusing on the support and training of family caregivers, nurses and mobile care teams, this session will give the opportunity to discuss the challenges of integrating health and social systems.

Poster abstracts

- 16 Integration of social and health care - 3 case studies from staff perspective. Taskinen, et.al.
- 45 Contributions of family caregivers to the coordination of services for the frail elderly. Lortie, et.al.

2.3 Home Care: Creating a supportive environment

Chair: Alex Bodman, Secretary General, Caritas Vienna

Abstracts

- 17 The integration of social and health care services in home care across Europe - The EURHOMAP-project. Genet, Boerma.
- 47 The integrated home care and discharge practice for aged people: the effects on the use of services and cost-effectiveness. Hammar et.al.

This workshop will look at the means and factors necessary to achieve the ultimate goal: enable the elderly to stay at home as long as possible, with the adequate care provided. Practical insights will be given by Caritas Vienna, one of the leading NPO's in mobile and home care in Austria.

Poster abstract

- 53 Integrated homecare to bridge transition from health to social services in EU. Larsen, et.al.

Stream 3

Untangling the Gordic Knot – Managing Transitions.

Key Note 1: Eric Coleman (confirmed)

3.1 Growing Old – Staying mobile. How to organise integrated care for the elderly.

Chair: Alex Bodman, Secretary General, Caritas Vienna

Abstracts

- 10 The knowledge management on the elderly care. Arve et.al.
58 Transition processes and pathways across Austrian long-term care provision. Lessons to be learnt in a European context. Ruppe.

Presentations on interface management and a typical patient pathway lead to a discussion on how to improve services and settings for frail (multi-morbid) elderly.

Poster abstract

- 27 The development, implementation and evaluation of an outpatient palliative radiotherapy programme. Vahedi Nikbakht-Van de Sande, et.al.
57 Transition processes and pathways across the Austrian long-term care provision. Ruppe.

3.2 Transitioning between intra- and extramural care: Prerequisites for Success.

Chair: Esko Hanninen, National Institute for Health and Welfare, Finland

Abstracts

- 20 What are the 'success factors' for effective integration? Lessons from international case studies. Rosen, Shaw.
21 A collaborative chain out of phase: the organization of tasks and information needed in the process of discharging a care-needing elderly from hospital to municipal care. Paulsen.
60 Developing performance indicators for integrated care networks to facilitate continuity of care. Leichsenring.
32 How to Optimize Interfaces Between Care Settings for Elder Patients? Esslinger et.al.

How is information passed on between organisations and sectors? What processes are necessary to optimise transitions and interface management between professions and organisations? These are two of the questions that will be discussed in this session.

Poster abstract

- 59 INTERLINKS - Health systems and long-term care for older people in Europe – Modelling the INTERfaces and LINKS between prevention, rehabilitation, quality of services and informal care. Leichsenring.

3.3 The Challenge of Growing Up – Transitioning from paediatric to adult (chronic) care services

Chair: Joerg Stein, Medical University Innsbruck

Abstracts

- 11 Transition of adolescents with chronic disorders from paediatric care to adult care: not just a simple transfer. Van Staa et.al.
63 Adolescent Development: Lost in transition or addressed in transition? McCann et.al.
48 From Research to Innovation: A Breakthrough in Transitional Care for Adolescents with Chronic Conditions. Jedeloo et.al.
46 Transition to Adulthood for Young Men with Duchenne Muscular Dystrophy. Abbott, Carpenter.

11, 63 (Theory), 48, 46 (Practice): Good examples of how to assist children in chronic care when growing up and how to design the transition between (integrated) care models.

Stream 4

When policy meets challenge – Designing frameworks for integrated care

Keynote 2: Jack Hutten, Ministry of Health, NL (confirmed)

4.1 Help or hindrance? The impact of health reforms and public efforts on integrated care.
Chair: Volker Amelung, Bundesverband Managed Care, Germany

Abstracts

- 30 Long term care in Europe: From 'supply-driven' to 'demand-driven' assessment and assignment.
Ros et.al.
28 Analysis of the "reformpool"-activity in Austria: Is the Challenge met? Czypionka, Roehrling.
IS The German Health Fund and its Implications for Integrated Care - First Observations. Amelung.

Analysing the impact of national policy initiatives and health care reforms on integrated care and its actors.

4.2 Establishing guidelines and standards.

Chair: Eva Baumer, Austrian Federal Institute for Health

Abstracts

- 71 Development of National Health Care Guidelines in Austria. Baumer, Gleichweit.
66 Introducing a Health Care Standard Vascular Risk Management based on the Chronic Care Model. Strijbis, Spreeuwenberg.
37 An international comparison of the role of legal services with regard to integrated care: a long way to go. Werinos.

This workshop will discuss the necessity of developing a framework for integrated care and different approaches on how to achieve this.

Poster abstracts

- 5 Monitoring integrated care with a clinical logic model. Ketelaars, Van Wijngaarden.
72 Method for the development of national health care guidelines in Austria. Baumer.

4.3 Managing and incentivising integrated care on a National Level.

Chair: Guus Schrijvers, UMC Utrecht

Abstracts

- 65 Action in Singapore – A National Project on Transitioning Care for the Elderly. Pang et.al.
29 Analysis of the French system for persons in complex situation in regard of the implementation of a public policy aims to integrate health and social services. Somme et.al.

In this session national programmes of integrated care are presented and the pros and cons of such top-down approaches will be discussed.

Poster abstracts

- 8 Institutional integration, Health and social care policy and social welfare: an application of the "path dependence" theory in France. Trouvé, et.al.
26 Mortality benefit for participants in the German Disease management program for type 2 diabetes? Miksch, et.al.

- 61 Integrated Care Pilot Programme – UK Department of Health. Halliday et.al.
74 Integrated approaches to medical services, education and practice in medical clusters. Zhumadilov, et.al.

Stream 5

Projects and Developments: Presenting international experiences.

5.1 Case/Care Management – The tool of choice?

Chair: Lars Edgren, Head of the Nordic Centre for Health and Social Assessment, Sweden

Abstracts

- 13 The Geriatric HearCare Services as an example of integrated "pathway" in case- and care management. Lerch, Decker-Maruska.
81 An integrated care model for the management of chronic wounds in Vienna, Eger et.al.
67 Case Management for Casualties of War. Melvin et.al.
44 You want us to manage cases, never! Love, hate and paradoxes of the relationship of social workers with the notion of case management. Couturier et.al.

Presentations and discussion on the versatile use, strength and weaknesses of case management.

Poster abstract

- 41 Dementia-oriented casemanagement for home-dwelling people with dementia and their family caregivers. Grounewoud, De Lange.

5.2 Creating regional initiatives - Building integrated networks.

Chair: Karin Eger, Competence Center Integrated Care, Viennese Health Insurance Fund

Abstracts

- 78 Styriamed.net - Your regional doctor's network. Routil.
36 Chronic disease prevention and management program for diabetic patients in the canton of Vaud (Switzerland). Peytremann et.al.
39 An integrated pathway for Acquired Brain Injuries: a regional policy in Tuscany, Italy. Di Fabrizioni et.al.
50 Integrated Care: the presence, nature and development of integrated care in community health services in England and Ireland. Tucker.

The regional level presents itself as one of the growing innovators and initiators of integrated care. The diversity of the international approaches will be highlighted and possible transferability of the models discussed.

5.3 Innovative Approaches for Managers of Integrated Care.

Chair: Dennis Kodner, NYIT Center for Gerontology & Geriatrics, New York

Abstracts

- 54 Applying a complex adaptive systems approach to the management of integrated care. Edgren et.al.
22 Regional product factory, a format to address regional health care deficits by developing innovative integrated care models. Schoenermark et.al.
34 The Palliative Care Scorecard as an Innovative Approach in Long-term Care. Esslinger.

Project management and classical management tools are still only scarcely used in the field of integrated care leaving a mighty pool of potential untapped. This workshop will introduce three distinct approaches to put management to better use.

Poster abstract

19 Reduction in hospitalization through a whole patient health coaching program. Stratman

Theme 6

Form follows function - Finance follows form?

Examples of how to integrate financial structures according to organisational needs.

Chair: Thomas Czypionka, Institute for Higher Studies

Abstracts

31 Integration and efficiency in complex and long-term care will be the "buzz" in the near future. Eijlders.

49 Improving quality of chronic care by integrating the primary care setting. Duimel-Peeters et.al.

14 Chain DTC diabetes: new payment system to stimulate integrated care in the Netherlands. De Bruijn.

The presentation of three approaches to integrate financial structures for care delivery will set the tone for a session on the possibilities and constraints of future health care financing, the questions on out-of-pocket payments and the necessity of launching a public discussion on these issues.

Theme 7

Information systems and technology – using them as a cure not a curse.

Chair: Ina Wagner, Technical University Vienna

Abstracts

IS Ambient Assisted Living – A European Approach and its Potentials. Wagner.

52 An ICT development method containing Continuous User Validation improves the entire care process AND the individual work situation. Scandurra, Häglund.

67 Digital self management for people with a schizophrenia disorder. van Splunteren et.al.

Even though everybody acknowledges the importance of ICT development and implementation, it is often left aside in theoretical and practical discussions. Due to technical and technological half knowledge as well as ethical and legal concerns the effective and adequate usage of ICT stalls in most countries. This workshop will present solutions and challenges for further developments.

Poster abstract

15 Dunov, a project to develop a tool to support the vision of the life coaching model for people with ASD. Timmer, Kannerhuis.

Theme 8

Physical Medicine and Rehabilitation – An entire discipline probes integrated care.

Chairs: Veronika Fialka-Moser, Medical University Vienna and

Christoph Gutenbrunner, Medical University Hannover

Abstracts

79 Fit for Work: A European Study on Health at the Workplace.

This workshop is organised by the respective Departments for Physical Medicine and Rehabilitation of the Medical Universities Hanover and Vienna and will explore the potential of integrated care for this discipline.

Integrated Care Workshop

Defining key concepts, identifying success factors, standardising the analysis of outcomes.

Chair: Guus Schrijvers, UMC Utrecht

Abstracts

- 62 Integrated Care, Disease Management and Chronic Care Model: in search of a set coherent definitions. Schrijvers et.al.
- 9 Fragmentation of chronic care: a call for clarity. Vrijhoef, Wagner.
- 33 Structuration Theory: Open the Black Box of Integrated Care. Esslinger.
- 70 Exploring possibilities for systematic reviews of health economics evidence of integrated care arrangements. Vondeling et.al.

This workshop will take place parallel to the rest of the programme and will explore definitions and frameworks of integrated care, chronic care and its sister concepts, trying to formulate a common understanding and framework for integrated care.

Poster abstract

- 40 Evolution of the integrative health literature in the CAM field - a bibliometric analysis. Kania, et.al.